

Refund and Cancellation Policy

Our focus is complete patrons(customer) satisfaction. In the event, if you are displeased with the services provided, we will refund back the money or you can exchange, provided the reasons are genuine and proved after investigation.

In case of dissatisfaction from our services, clients have the liberty to request a refund from us. Our Policy for the cancellation and refund will be as follows:

Our website url: <https://karnatakagamakakala.org/>

Our website name: Karnataka Gamaka Kala Parishath

Entity type: Karnataka Gamaka Kala Parishath(R) is a non-profit Organization created to preserve and promote legendary gamaka art of Karnataka.

Address of the business:

Karnataka Gamaka kala Parishath,

Agastya Enclave,

No.8,Ground Floor,13th Main Road,

Srinagar,1st Block,

B.S.K.1st stage Bangalore 560050

Country of business: India

State: Karnataka

How many days customers have to ask for a refund?

30 days

What are the conditions that must be met to issue a refund?

Product(gamaka text books) isn't damaged or used

Product must have the receipt or proof of purchase

Do you issue refunds for items on sae(i.e. discounted)?

Not Applicable (No items on sale aren't eligible for refunds)

Can customers exchange a product with a new one?

Yes - books

Return Process and Where should customers return the product?

To return an item, within 30 days, please email customer service at karnatakagamakakalaparishat@gmail.com, place the item securely in its original packaging and include your proof of purchase mail your return to the the following address.

Karnataka Gamaka kala Parishath,

Agastya Enclave, No.8,Ground Floor,13th Main Road,

Srinagar,1st Block,

B.S.K.1st stage

Bangalore 560050

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least **30** days from the receipt of your item to process your return/exchange. Refunds may take 1-2 billing cycles to appear on your credit card / digital wallet / bank account / any other mode of payment used, depending on the individual financial institution's rules.

How can users contact you for any questions regarding your Return and Refund Policy?

By email: karnatakagamakakalaparishat@gmail.com

Mr. G.Dakshina Murthy,

Secretary, Karnataka Gamaka Kala Parishath ®

website: <https://karnatakagamakakala.org/>

Address:

Karnataka Gamaka kala Parishath,
Agastya Enclave,
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Contact #: 080-2662 2962 / +91-99004 20525